

Dear Premises Licence Holder or Designated Premises Supervisor,

We write to highlight some key changes that are going to affect the hospitality sector from the 24th September 2020. These changes were announced by the government on the 22nd September 2020 and anticipated to last six months. These are the key points for licensed premises with links overleaf. We urge all operators to read the government statements and guidance to ensure your operation is fully compliant.

Terminal hour

Businesses (including cafes, bars, pubs and restaurants), selling food and drink must be closed to customers between 10pm and 5am. All customers should have left your establishment at this stage and no off sales are allowed beyond this time. The only exception are those providing a delivery service (ordered by website or phone) or drive through (customers must not exit the vehicle). This does not currently include supermarkets, off-licences and convenience stores.

Table Service

Food and drink must be ordered from and served to customers seated at a table. All reasonable steps must be taken to ensure that the customer remains seated whilst consuming the food or drink on the premises

Face Coverings

All staff must wear face coverings and all customers when not consuming food or drink at a table. (Exemptions apply).

Test and Trace

Customers' details must be obtained and retained for 21 days. The official NHS QR code posters must be displayed within the premises.

Rule of 6

Any customers within your establishment must not be in a group larger than 6. (Unless specific exceptions apply).

We appreciate these are stressful and uncertain times for all businesses across the capital. Police Licensing officers will be out over the weekend visiting and supporting you all. If you would like us to visit you or need advice and help in how these changes affect your current licence then please contact us

Yours sincerely

AW Police Licensing Team

Central West BCU
Metropolitan Police Service
AWMailbox.Licensing@met.police.uk

GOV.uk

<https://www.gov.uk/government/news/coronavirus-covid-19-what-has-changed-22-september>

Current information to the most recent changes.

Public Health England (PHE)

<https://www.gov.uk/government/collections/coronavirus-covid-19-list-of-guidance>

PHE are the definitive point of contact around COVID-19 guidance. They cover all topics including social distancing and advice for business.

Chartered Institute of Environmental Health

<https://www.cieh.org/>

Useful guidance to implement safe working conditions in the hospitality industry for both staff and customers.

Mayor of London

<https://www.london.gov.uk/updates/news-feed>

The Mayor of London has a vested interest in assisting and guiding businesses in their safe operation and help reopen London